Department of Energy
Washington, DC 20585

January 22, 2003

MEMORANDUM FOR DISTRIBUTION

FROM: Frank B. Russo, Acting Deputy Assistant Secretary
             Office of Performance Assessment and Analysis

SUBJECT: Integrated Safety Management Performance Measures
             for the period ending December 31, 2002

Attached is the Integrated Safety Management (ISM) Performance Measures Report for the period ending December 31, 2002. The five ISM Performance Measures presented in this report include Total Recordable Case Rate, Occupational Safety and Health Cost Index, Reportable Occurrences of Releases to the Environment, Estimated Radiation Doses to the Public, and Worker Radiation Dose. These ISM Performance Measures will be coordinated with the current initiative from the Executive Safety Summit to implement Department-wide performance measures.

For each measure, the report provides 1) DOE-wide corporate performance trends, 2) relative contributions by each PSO, and 3) the current PSO performance in comparison to recent history. These Performance Measures and the presentation format were initially developed in December 1999 and have been used in previous reports.

The ISM Performance Measures presented in this report are based on an analysis of the latest data available for the period ending December 31, 2002. The data used to generate these measures have different reporting periodicity, and for two Performance Measures (Estimated Radiation Doses to the Public, and Worker Radiation Dose) the latest available data are for CY 2001. This report concludes that DOE-wide performance has neither degraded nor significantly improved during the current period based on our analysis of the five measures. This report is available on the Internet at http://www.tis.eh.doe.gov/ism/performancemeasures.html.

Please contact me at 301-903-8008 or Bal Mahajan of my staff at 301-903-2919 if you have any questions.

Attachment

Final Distribution

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INTEGRATED SAFETY MANAGEMENT (ISM) PERFORMANCE MEASURES REPORT

Prepared by the Office of Environment, Safety and Health
Office of Performance Assessment and Analysis

With support from
Other Offices within the Office of Environment, Safety and Health

Period Ending: December 31, 2002

ISM PERFORMANCE MEASURES REPORT

This ISM Performance Measures Report presents the results of our analysis of the latest data available for the period ending December 31, 2002. The objective of the analysis is to determine whether the ISM objective of "doing work safely" is being achieved.   The following five Performance Measures have previously been used. The data used to generate these measures have different reporting periodicity; therefore, these measures cover different time intervals, as indicated below.

1. Total Recordable Case Rate [quarterly; 1998Q3 to 2002Q3]
2. Occupational Safety and Health Cost Index [quarterly; 1998Q3 to 2002Q3]
3. Reportable Occurrences of Releases to the Environment [quarterly; 1999Q1 to 2002Q4]
4. Estimated Radiation Doses to the Public [annual; 1996 to 2001]
5. Worker Radiation Dose [annual; 1996 to 2001]

Three views are provided for each Performance Measure: 1) DOE-wide performance trend, 2) relative contribution by Program Secretarial Office (PSO), and 3) current performance by PSO compared to historical performance. DOE-wide performance is shown on a control chart, a statistical tool that allows users to view data and determine if there have been any significant changes affecting the results during the time interval reported.

> For this reporting period Performance Measures 1 and 2 show that DOE, overall, has demonstrated marginal improvement in safety.
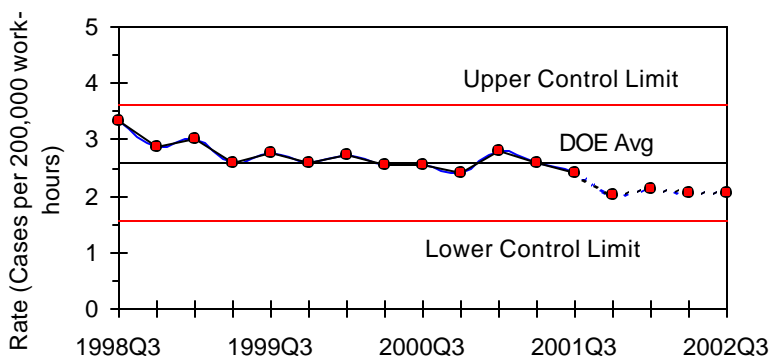
> Performance Measures 3 varies from quarter to quarter; however, the fluctuations in the number of release events have remained within the control limits.

> Performance Measures 4 and 5 show relatively stable performance over the past six years. `

For further information on the performance data pleas e contact:
Bal Mahajan (301/903-2919)
DOE Office of Performance Assessment and Analysis (EH-3)
e-mail: bal.mahajan@eh.doe.gov

1. Total Recordable Case Rate

Figure 1A: DOE-Wide Performance Trend

Rate (Cases per 200,000 work-hours)

Upper Control Limit

DOE Avg

Lower Control Limit

1998Q3   1999Q3   2000Q3   2001Q3   2002Q3

Source: CAIRS

Data collection period: Quarterly

Definition: Work-related death, injury, or illness, which resulted in loss of consciousness, restriction of work or motion, transfer to another job, or required medical treatment beyond first aid, per 200,000 hours worked. The data include both contractor and Federal employee cases. Data exclude personnel of the Office of Naval Reactors.

Due to the lag time in collecting final impact data for the Total Recordable Case Rate (TRC) data (i.e., final days away from work or days of restricted work activity), the last 4 data points are expected to rise. Historically, TRC data are reported as these are received, and are continually updated[1]. For the purpose of data analysis, the following focuses on the most complete data through CY 2001Q3.

The data indicate a downward trend in the TRC rate for the time period covered. The major contributor to the reduction in the TRC rate has been the decrease in overall recordable cases over the last 4 years

There were 3,122 total recordable cases for the 12-month period ending September 30, 2001; these represent a decrease of about 3%, as compared to the 3,207 cases for the 12-month period ending September 30, 2000.

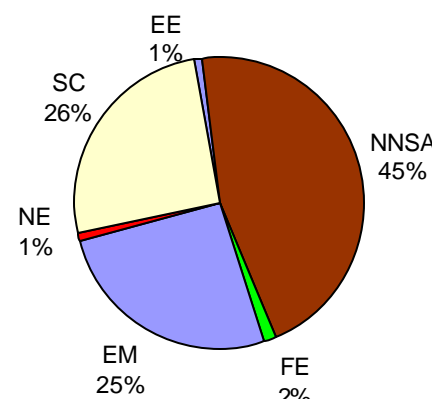## Figure 1B: Relative Contribution by PSO (Cases for CY2002 Q3)[2]

EE 1%

SC 26%

NE 1%

NNSA 45%

EM 25%

FE 2%

Figure 1C: Performance by PSO (Case Rate for CY2002 Q3)

Rate (Cases per 200,000 work-hours)

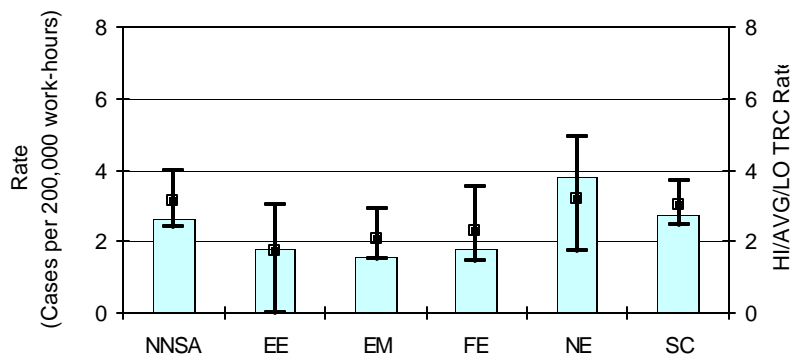HI/AVG/LO TRC Rate

NNSA   EE   EM   FE   NE   SC

Figure 1C Legend:

Bars depict the relative total recordable case rate among the PSOs for the reported quarter (CY2002 Q3).

The High, Low, and Average values are based on the previous 4 years (i.e., CY1998Q3 through CY2002Q2) from the current quarter. The data from the current quarter are expected to rise by as much as 30-40% by the time data are fully compiled.

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[1] The best method for representing these data is being evaluated.

[2] The number of cases by PSO was derived from data submitted by reporting organization.

2. Occupational Safety and Health Cost Index

Figure 2A: DOE-Wide Performance Trend
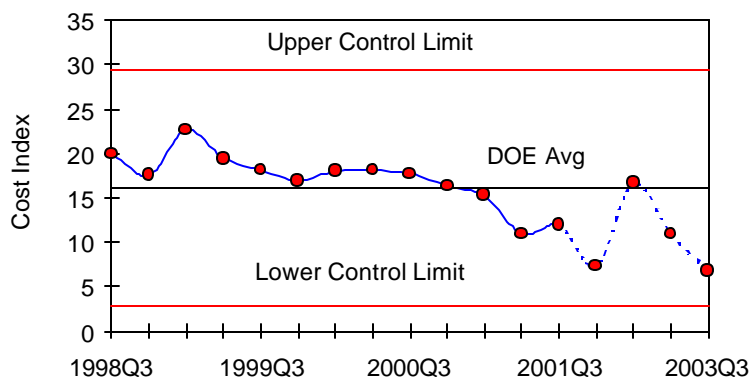
Source: CAIRS

Data collection period: Quarterly

Definition: The approximate amount of dollars lost (indirect and direct) per 100 hours worked for all injuries/illnesses using the formula below. The coefficients used in the Cost Index formula are weighting factors derived from a study of the direct and indirect dollar costs of injuries. The index includes contractor and Federal employee injuries/illnesses. Data are not included for the Office of Naval Reactors.

DOE sites use this index to measure improvement in worker safety and health. Due to the lag time in collecting final impact data (e.g., number of days away from work or the number of restricted workdays), the last 4 data points are expected to rise. The index is computed as follows:

Cost Index = 100 {(1,000,000) x D + (500,000) x T + (2,000) x LWC + (1000) x WDL + (400) x WDLR + (2000) x NFC}/HRS
D = number of fatalities
T = number of permanent transfers or terminations due to occupational illness or injury
LWC = number of lost workday cases
WDL = number of days away from work
WDLR = number of restricted workdays
NFC = number of non-fatal cases without days away from work or restricted workdays
HRS = number of total hours worked

The data indicate a downward trend in the Cost Index for the time period covered. The high value of Cost index for 2002Q1 is due to relatively high values of WDL and WDLR for that quarter.

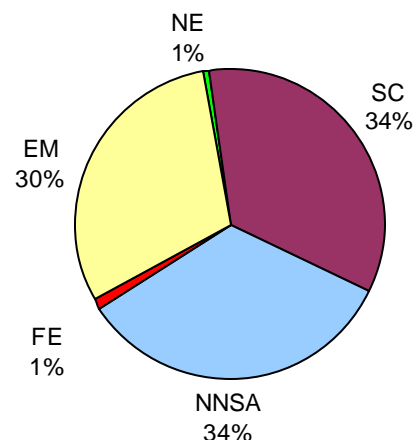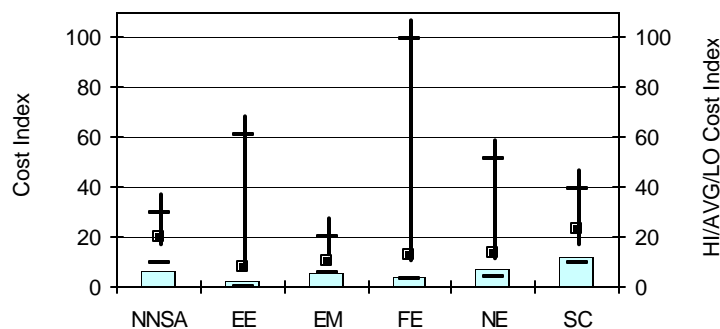## Figure 2B: Relative Contribution by PSO (Total DOE Cost CY2002Q3) [3]

Figure 2C: Performance by PSO (Cost Index for CY2002Q3)

The high value of the cost index for FE is due to a motor vehicle related fatality in CY2000Q4, and for EE is due to unusually high number of WDL in CY1999Q4.

For the purpose of data analysis, the following discussion is based on data through CY2000Q3.

Legend: The High, Low, and Average values are based on the previous 4 years (i.e., CY1998Q3 through CY2002Q2) from the current quarter. The data for the current quarter are not complete, and can change as much as 30-40% by the time the data are fully compiled. This is due to the fact that some data, such as number of days away from work, cannot be known until well after the close of the quarter.

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[3] The Cost Index by PSO was derived from data submitted by each reporting organization.

3. Reportable Occurrences of Releases to the Environment

Figure 3A: DOE-Wide Performance Trend
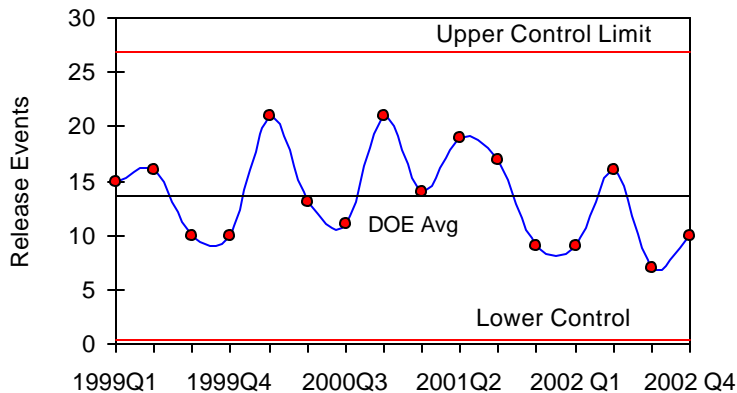
Source: ORPS data, based on field office coding of environmental releases

Data Collection Period: Daily

Definition: Releases of radionuclides, hazardous substances, or regulated pollutants that are reportable to federal, state, or local agencies. Category 2a and 2b from ORPS data are used and sorted by PSO.

The 10 release events during the most recent quarter (2002Q4) indicate an increase of 43% over the previous quarter's 7 events, and a decrease of about 60% from the 16 events reported during 2002Q2. However, statistical analysis of the data shows that the system performance is stable from 1999Q1 to the 2002Q4. Fluctuations in the number of release events have remained within the control limits.

Figure 3B: Relative Contribution by PSO (for CY2002Q4) [4]
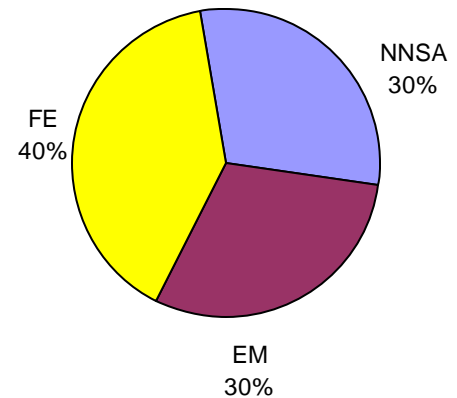

Figure 3C: Contribution by PSO (CY2002Q4)
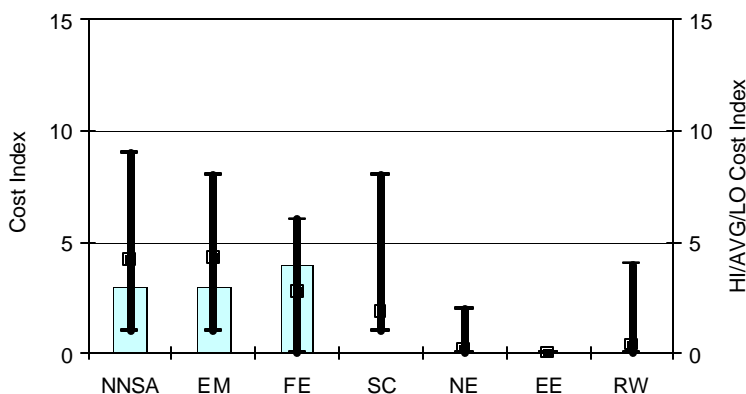
Legend: The High, Low, and Average values are based on 4 years (i.e., 1999 Q1 through 2002Q4) of data. The data reflects the number of occurrences, not the number of occurrence reports (a report can contain multiple occurrences). The PSOs EE, NE, RW and SC reported no occurrences during 2002Q4

During the most recent quarter (2002Q4), EM and FE reported more release events than during the prior reporting quarter (2002Q3); NNSA reported same number (3) of release events during both 2002Q4 and 2002Q3. SC reported no release events in this quarter, but reported two release events in the previous quarter, and EE, NE, and RW reported no release event in either quarter. Despite these variations in the PSO quarterly releases, the system performance is stable from 1999Q1 to the present.

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[4] Values may reflect the type of work, quantity of work, or variations in state and local reporting requirements.

4. Estimated Radiation Dose to the Public

Figure 4A: DOE-Wide Performance Trend
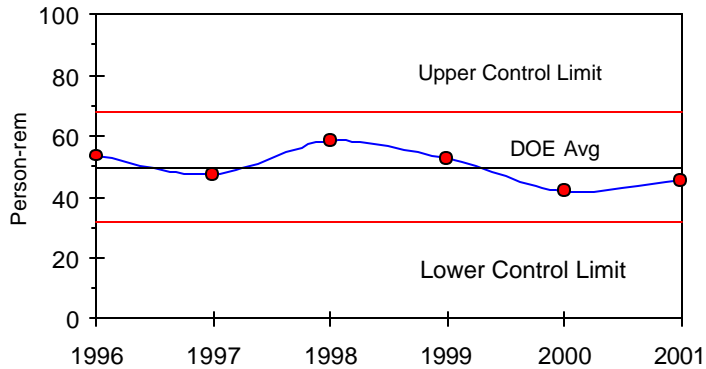
Source: Annual NESHAPS DOE Site Reports

DOE SME: Steve Woodbury (EH-41)
202-586-4371

Data Collection Period: Annual – (CY)

Definition: Collective radiation dose (person-rem) to the public within 50 miles of DOE facilities due to airborne radionuclide releases.

For 2001, the estimated radiation dose to the public was 45 person-rem. The estimated collective dose in 2001 was about 8% higher than in 2000, and it was about 12% lower than the average over the past five years.

About 54% of the estimated collective dose came from the four sites: Lawrence Livermore National Laboratory Site 300 (20.7%), Savannah River site (12.3%), Princeton Plasma Physics Laboratory (11.7%), and Oak Ridge Y-12 Site (9.9%).

Figure 4B: Relative Contribution by PSO (for CY2001)
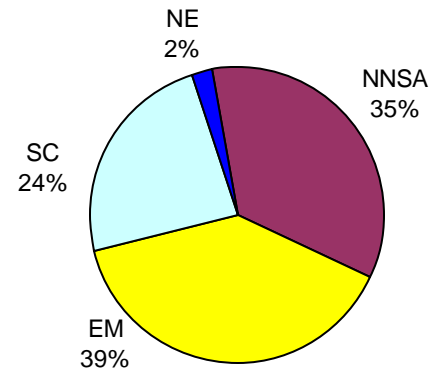
**Figure 4C: Contribution by PSO (for 2001)**
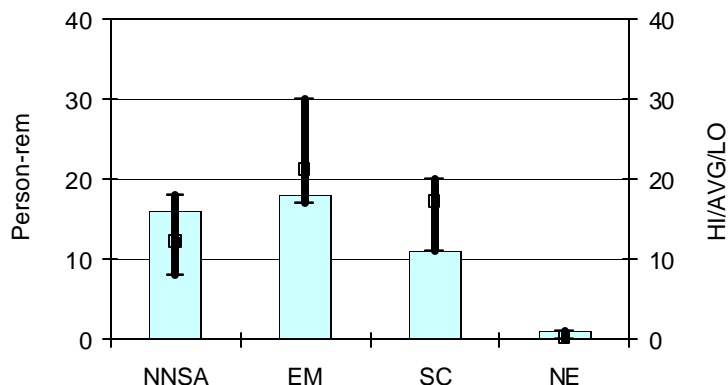
Some individual sites experienced increases or decreases in radiation doses from 2000. Increases resulted from specific activities, which resulted in greater emissions, or, in one instance, from conservative modeling assumptions for a new experimental program. Decreases resulted from the conclusion of some specific activities conducted in prior years.

The blue column represents 2001 data. Hi/Avg/Lo bar represents 5 years of annual data (1996 – 2000).

5. Worker Radiation Dose

Figure 5A: DOE-Wide Performance Trend
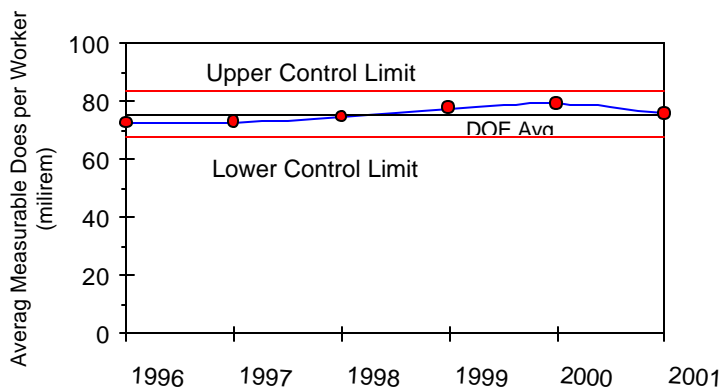
Source: REMS database

**Data Collection Period**: Annual

Definition: Average measurable dose to DOE workers, calculated by dividing the collective total effective dose equivalent (TEDE) by the number of individuals with a measurable dose.

There has been no significant change in the average measurable dose per worker since 1996. However, the CY2001 average measured dose data represent a slight (4.2%) decrease from the prior reporting period, CY2000; and the CY2000 average measured dose data represents a slight (2.1%) increase from the prior reporting period, the CY1999. However, these Fluctuations in the number of releases are within the control limits

In CY 2001, 17% of the monitored individuals received a measurable dose; in FY 2000 this number was 16%.

For CY2001, the total collective worker dose was 1,231 rem. The total number of workers exposed was 16,552, and the number of workers monitored was 99,166.

Figure 5B: Relative Contribution by PSO (for CY2000)
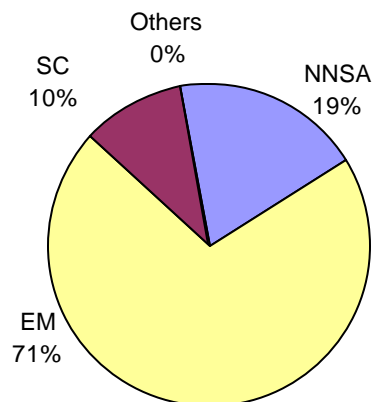
Legend: Percentage is based on total dose for each PSO for 2002 divided by total dose f or DOE; not normalized for type of work or size of workforce

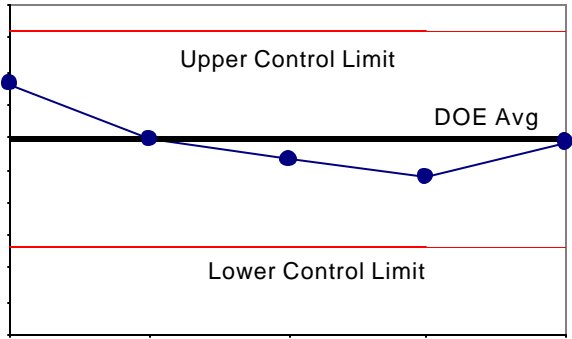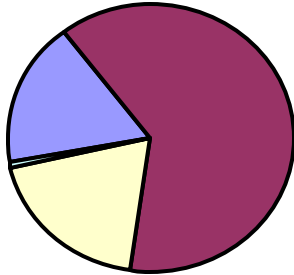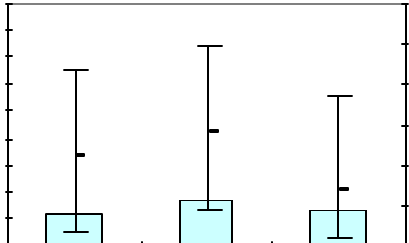## Figure 5C: Performance by PSO (for 2000)
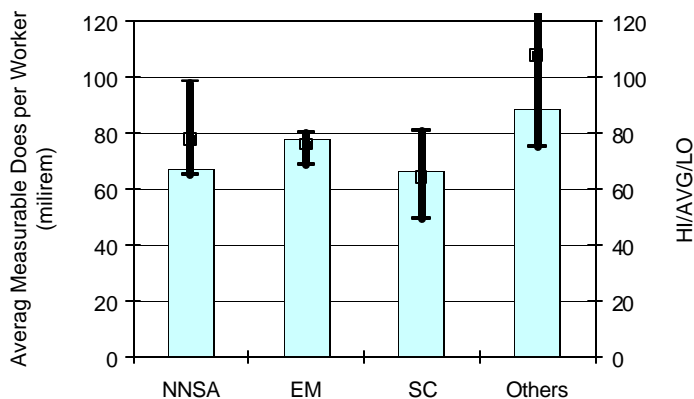
Five of 107 reporting contractors contributed about 57% of the total collective TEDE. These five contractors are Rocky Flats prime contractors, Westinghouse Savannah River, Fluor Daniel Hanford, Los Alamos National Laboratory, and BWXT Y-12

Eighty-four of the reporting contractors contributed individually less than 1% to the total collective TEDE.

The blue column represents 2000 data. Hi/Avg/Lo bar represents 5 years of annual data (1996 – 2000).

Glossary of Terms

	Control Chart - A Control Chart has statistically-generated upper and lower control limits. A process is in statistical control when the process measurements remain within the control limits. This means the variation is consistent and predictable over time. Control limits are computed from process information data[5]. Fluctuations in the data can be caused by differences in materials, equipment, the surrounding atmospheric conditions, and the physical and mental reactions of people. Most of these differences are extremely small. They cause the pattern to fluctuate in what is known as a "natural" or "normal" manner. Experience shows that there are definite detectable differences between the "natural" and "unnatural" patterns. It is possible to discover and study these differences by means of simple calculations based on well-known statistical laws. This makes it possible to detect, identify, and study the behavior of causes[6].
Pie chart - A type of presentation graphic in which percentage values are represented as proportionally sized slices of a pie[7]. Pie charts are used to depict relative contributions of PSOs to overall DOE totals.	
	Hi/Avg/Lo chart - A type of presentation graphic where Hi/Lo marks indicate the highest and lowest number during a specific period. The Hi/Avg/Lo chart is used to depict recent performance by PSOs in comparison to historical performance. Comparisons across PSOs must be done with care, as the nature of work can vary significantly.

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[5] Mark J. Kiemele and Stephen R Schmidt. *Basic Statistics: Tools for Continuous Improvement*. Air Academy Press, 1990 p. 2-18.
[6] *Handbook of Statistical Control*, Western Electric Company, 1956, p. 6.
[7] http://e-comm.webopedia.com/TERM/p/pie_chart.html